## **APPENDIX 3**

## TOTAL NUMBER OF NEW COMPLAINTS RECEIVED (RATHER THAN DETERMINED) BY EACH AUTHORITY IN 2010/11 BROKEN DOWN BY SUBJECT AREA

Authority	Adult Care	Benes & Tax	Corporate & Other	Education & Children's Services	Environment & Public Protection	Highways & Transport	Housing	Planning & Development Control	Premature or Advice	Total
Brighton & Hove	14	14	8	25	12	15	37	11	48(35.3%)	136
Bristol	13	26	14	24	26	19	45	15	81(44.5%)	182
Plymouth	14	8	2	22	10	6	3	9	39 (52.7%)	74
Portsmouth	9	4	5	11	10	1	7	6	27 (50.9%)	53
Southampton	9	6	4	4	20	8	18	4	40 (54.8%)	73